Rocket software

Powering the secure movement of funds for all businesses

™

The Challenge

Whether it's enabling real-time bank notifications so a local store owner knows he has money to pay suppliers, or streamlining concession stand payments at a sporting event so that no one misses a play, technology in the financial sector must be reliable, flexible, and robust. As a provider of technology solutions to customers including banks, credit unions, and securities processing organizations, this company delivers its signature line of IBM® i-based banking systems to small and medium-sized businesses around the world to ensure transactions remain seamless and secure.

The organization needed help developing customer sites that process transactions with speed and reliability.

The Solution

This global financial services technology provider needed a comprehensive system that could effectively track development at customer sites. Since many of their customers require enhancements to meet business requirements, it was important to implement a system that could manage the development process accurately and consistently. Ultimately, the organization chose to partner with Rocket Software, leveraging Rocket® DevOps for both internal development and at customer sites.

Rocket Software provided the best solutions to support both internal development and development at customer sites.

// The company decided on Rocket® DevOps for both internal development as well as development at customer sites. It tracks all development processes in one system so consultants can develop custom solutions while maximizing quality and limiting issues that could affect performance."
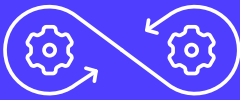
Tim Hill
Senior Vice President, Power & Cloud, IBM Power.
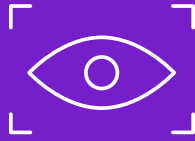Distinguished Engineer, Rocket Software, Inc.

Results

By leveraging Rocket® DevOps for both its own internal development and at customer sites, the global financial services technology provider was able to easily track all development processes in one system. This allowed consultants to quickly develop custom solutions while maximizing quality and limiting issues that could affect performance later. With the support of Rocket DevOps, the organization also manages and automates changes as projects move from development to testing and production. Any modifications are monitored through the lifecycle in a consistent manner. This process facilitates change management while ensuring consultants' work is always of the highest quality. The solution also has quick reporting capabilities, so customers can see exactly what changes have been made to their systems and when.

Impact of Rocket Software

Streamlined Processes

With Rocket DevOps, the organization was able to simplify processes and easily track development within a single system.

Greater Visibility

Rocket Software enabled the organization to develop better visibility into projects as they go from development to production.

Improved Efficiency

Rocket DevOps ensured the business was able to quickly develop custom solutions and limit issues early in development.

Find out how Rocket Software can help fuel your modernization journey.

Visit RocketSoftware.com ›

Talk to an expert