Rocket® software

Introducing Rocket® Content Smart Chat
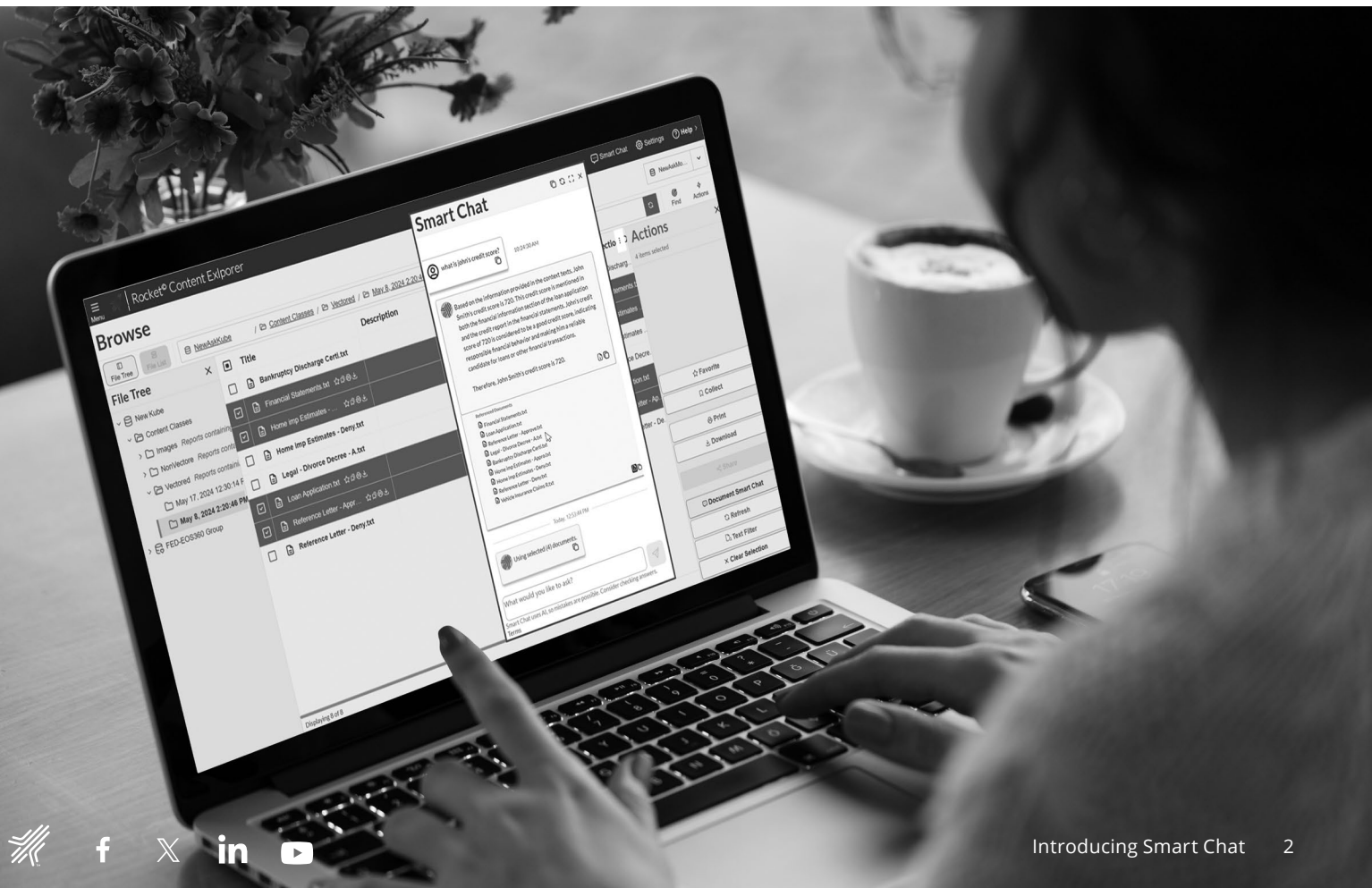
Use GenAI to gain insights from critical data

Rocket Content Smart Chat

GenAI has significantly enhanced our ability to derive crucial insights from unstructured content by way of advanced information analysis.

Rocket **Content Smart Chat** is a conversational interface powered by GenAI, enabling enterprises to make natural language inquiries of critical data and content across organizational systems while ensuring governance and compliance — easily integrated into your critical applications with a simple but powerful API.

Go beyond the basic keyword search, effective for retrieving documents but also limited by the manual efforts needed to get insights from across the organization. Smart Chat is how you sidestep the challenges of other GenAI options, requiring content to be taken out of protected governance environments and transferred to new data stores, making you vulnerable to compliance risk and rising costs.

With Smart Chat, users can effectively query and retrieve relevant information while cutting costs, providing security and delivering valuable insights.

Smart Chat allows users to ask probing business questions against a collection of documents and receive answers directly from the content managed in disparate repositories, all while adhering to the governing policies of that content — even without metadata being associated with the documents. Users can search within a specific set of documents or explore content in an indexed repository, making information retrieval seamless and efficient.

- **Delight Customers**

Smart Chat boosts customer experience by providing quick and simple answers to questions involving statements, invoices, onboarding documents, contracts, and more.

- **Enhance Efficiency and Workforce Satisfaction**

Smart Chat empowers employees to find and use critical information from policy documents, regulatory filings, contracts, customer documents, and more.
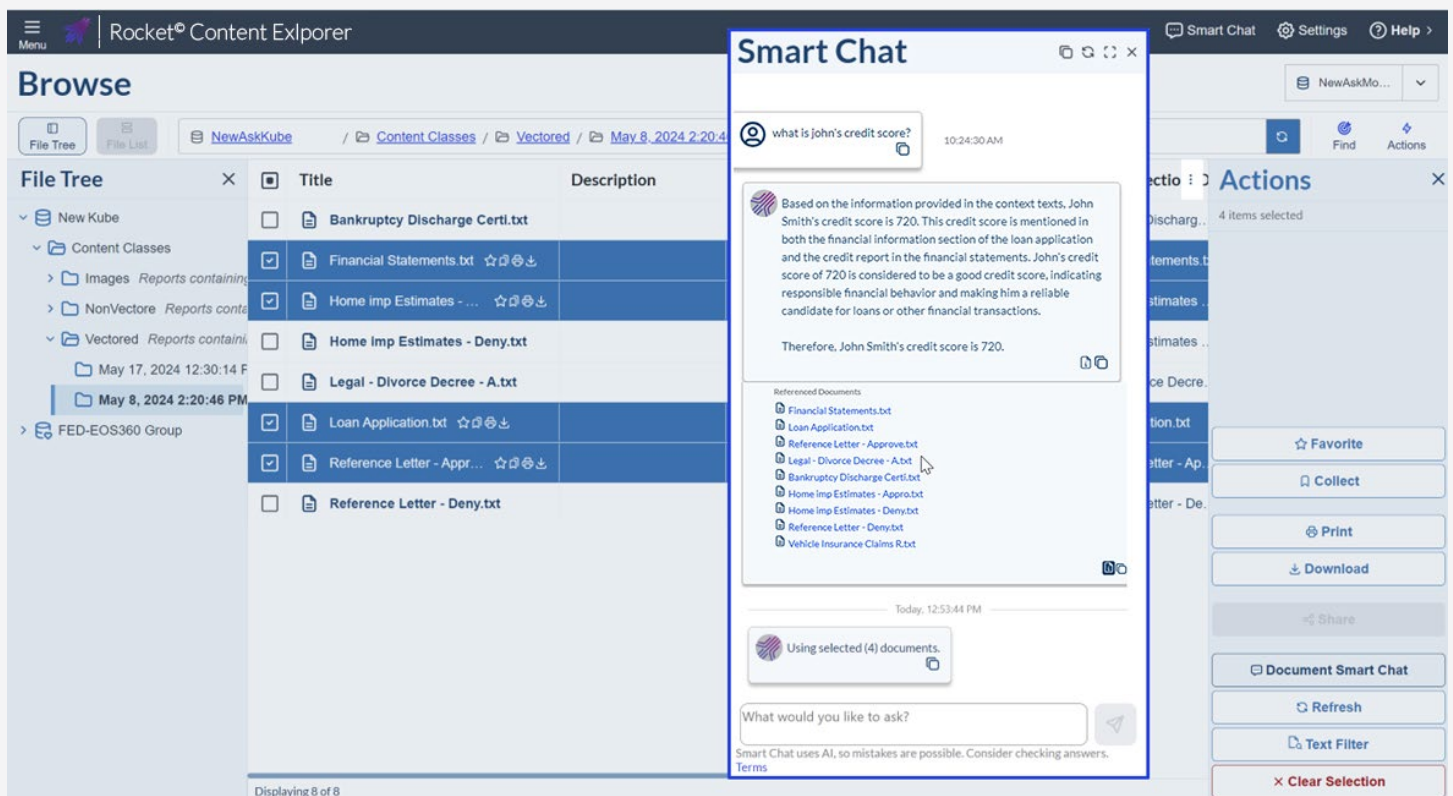

Figure 1: Rocket Content Smart Chat pulls from multiple user-defined sources and summarizes the data as easy-to-read, conversational text.

Traditional search is labor intensive, requiring the careful reading of multiple sources for insights. Native chat systems oversimplify nuanced business requirements governing information access, risking compliance and line of business effectiveness.

Smart Chat addresses theses challenges with powerful attribute-based access control policies. It provides contextual security over critical operational information considering data, roles, responsibilities, and other sensitive topics.

Boost productivity
while ensuring compliance across federated sources.

Advance your security and governance position
while granting access controls consistent with your organization's AI policies.

Bring new insights to modernize legacy platforms
by federating and accessing content from across your estate to deliver AI-ready data.

Enable hybrid cloud
deployment options with core systems.

Rocket Software has been at the forefront of the AI revolution. For years, we've been using machine learning (ML) in our capture technology, tapping into AWS and other ecosystems to parse information and provide powerful search, governance, and lifecycle management in complex and highly regulated industries. With Rocket Smart Chat expand your AI capabilities through conversational document experiences, empowering your organization to maximize enterprise information value.

Ready to learn more about Rocket Smart Chat? Click below to book a demo.

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Modernization. Without Disruption.™

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